



## PECB Certified ISO/IEC 38500 IT Corporate Governance Manager

**Understand the fundamental concepts and principles of IT Governance based on ISO/IEC 38500**

### **Why should you attend?**

ISO/IEC 38500 IT Governance Manager training enables you to gain a thorough understanding of the core principles for good governance of IT based on ISO/IEC 38500. During this training course, you will also acquire the necessary knowledge to support an organization to apply and manage the ISO/IEC 38500 Evaluate-Direct-Monitor model.

After becoming acquainted with all the necessary concepts and principles of IT Governance, you can sit for the exam and apply for a "PECB Certified ISO/IEC 38500 IT Corporate Governance Manager" credential. By holding a PECB Certificate, you will demonstrate that you have the practical knowledge and skills to manage an IT Governance model.



## Who should attend?

- Managers or consultants responsible for ensuring good IT Governance within an organization
- Individuals seeking to gain comprehensive knowledge of the core principles of IT Governance
- IT Governance team members
- Expert advisors involved in IT Governance

## Course agenda

Duration: 3 days

### Day 1 | Introduction to IT Governance and ISO/IEC 38500

- |                                          |                                                                    |
|------------------------------------------|--------------------------------------------------------------------|
| ➤ Course objective and structure         | ➤ Strategy                                                         |
| ➤ Normative frameworks for IT Governance | ➤ Strategic alignment through goal cascading                       |
| ➤ IT Governance & ISO/IEC 38500          | ➤ Changes in business strategy and barriers to strategic alignment |
| ➤ IT Governance model                    |                                                                    |
| ➤ Responsibilities                       |                                                                    |

### Day 2 | Principles for the effective, efficient and acceptable use of IT

- |                                                        |                                                      |
|--------------------------------------------------------|------------------------------------------------------|
| ➤ Strategic management                                 | ➤ Performance                                        |
| ➤ Acquisition                                          | ➤ Risk management as an integral part of performance |
| ➤ Manage & report IT investments and cost optimization | ➤ Context establishment & risk assessment            |
|                                                        | ➤ Risk treatment, risk communication and monitoring  |

### Day 3 | Outcomes, performance measurement techniques and Certification Exam

- |                                      |                                                          |
|--------------------------------------|----------------------------------------------------------|
| ➤ Resource management - Introduction | ➤ Outcome and performance measurement techniques         |
| ➤ Human resource management          | ➤ Conformance                                            |
| ➤ IT resources planning methods      | ➤ Human behavior                                         |
| ➤ Outsourcing                        | ➤ Applying for certification and closing of the training |



## Learning objectives

- Understand the core principles of ISO/IEC 38500 and learn how to interpret them
- Learn about the ISO/IEC 38500 Evaluate-Direct-Monitor Model
- Acquire the necessary knowledge to evaluate, direct and monitor the use of IT in an organization
- Understand COBIT 5 and CGEIT

## Examination

Duration: 2 hours

The "PECB Certified ISO/IEC 38500 IT Corporate Governance Manager" exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

**Domain 1** | Principles for good corporate Governance of IT

**Domain 2** | Evaluate, direct and monitor organization's IT Governance

**Domain 3** | Monitor and review all the activities related to IT Governance

For more information about exam details, please visit Examination Rules and Policies.



## Certification

After successfully passing the exam, you can apply for the credentials shown on the table below. You will receive a certificate once you comply with all the requirements related to the selected credential.

For more information about ISO/IEC 38500 certifications and the PECB certification process, please refer to the Certification Rules and Policies.

| Credential                                                                      | Exam                                                                            | Professional experience                                        | IT Governance project experience               | Other requirements              |
|---------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------|------------------------------------------------|---------------------------------|
| <b>PECB Certified ISO/IEC 38500 Provisional IT Corporate Governance Manager</b> | PECB Certified ISO/IEC 38500 IT Corporate Governance Manager exam or equivalent | None                                                           | None                                           | Signing the PECB Code of Ethics |
| <b>PECB Certified ISO/IEC 38500 IT Corporate Governance Manager</b>             | PECB Certified ISO/IEC 38500 IT Corporate Governance Manager exam or equivalent | <b>Two years:</b> One year of work experience in IT Governance | IT Governance activities: a total of 200 hours | Signing the PECB Code of Ethics |

## General information

- Certification and examination fees are included in the price of the training course
- Training material containing over 350 pages of information and practical examples will be distributed
- A participation certificate of 21 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free